

GLOO & iTworld Intel Mid-Year Bonanza Campaign Full Terms & Conditions

These Terms & Conditions govern the GLOO & iTworld Intel Mid-Year Bonanza Campaign (“Campaign”) organised by SNS Network (M) Sdn Bhd (“SNS Network”).

By participating in this Campaign, all participants are deemed to have read, understood, and agreed to be bound by the following Terms & Conditions.

1. Organiser

1.1. This Campaign is organised by SNS Network (M) Sdn Bhd (“SNS Network”).

2. Campaign Period

2.1. The Campaign shall commence from 15 May 2026 until 30 June 2026, both dates inclusive unless otherwise stated (“Campaign Period”).

2.2. Only purchases made during the Campaign Period shall be eligible for participation and redemption under this Campaign.

2.3. SNS Network reserves the right to shorten, extend, amend, suspend, or terminate the Campaign Period at its sole discretion without prior notice.

3. Campaign Eligibility

3.1 General Eligible Requirements

3.1.1. This Campaign is open to all residents of Malaysia.

3.1.2. Eligible purchases must consist of selected Intel-powered laptop models participating under the “GLOO & iTworld Intel Mid-Year Bonanza Campaign” purchased through participating retail stores, official websites, authorised dealers, or participating sales channels under SNS Network.

3.1.3. Only the individual whose name, email address, and contact number are stated in the invoice or proof of purchase shall be eligible to participate in the Campaign voucher redemption.

3.1.4. The redemption information submitted, including participant name, email address, and contact number, must match the details stated in the invoice or proof of purchase submitted for verification purposes.

3.1.5. Third-party submissions, representative submissions, or submissions using another individual’s purchase details shall not be entertained.

3.1.6. Purchases made under project sales, tender sales, bulk purchases, or commercial procurement activities shall NOT be entitled for redemption throughout the Campaign Period.

3.1.7. Authorised Dealer Purchases

Purchases made through authorised participating dealers under SNS Network are eligible for this Campaign, provided that:

- the Eligible Product is sold based on the official Campaign selling price determined by SNS Network;

- the purchase is made within the Campaign Period; and
- the voucher redemption is submitted solely by the end-user customer whose details are stated in the invoice or proof of purchase issued by authorised participating dealers.

3.1.8 End-User Redemption Requirement

Voucher redemption is strictly applicable only for end-user customers. Dealers, resellers, corporate purchasers, procurement representatives, or third-party intermediaries are not permitted to redeem on behalf of customers.

3.2 Eligible Participants

3.2.1. The Campaign is open to all eligible customers including SNS Network employees, promoters, retailers, dealers, distributors, agencies, vendors, and related parties provided that all purchases are made through normal retail transactions and comply with all Campaign Terms & Conditions.

3.3 Non-Eligible Channels

3.3.1. Purchases made through Shopee, Lazada, TikTok Shop, third-party marketplaces, unauthorized resellers, or any non-participating sales channels are strictly NOT eligible for this Campaign.

3.3.2. SNS Network reserves the sole and absolute right to determine the eligibility of any purchase transaction, participant, product model, redemption request, or supporting document submitted under this Campaign.

4. Participating Channels

4.1 Participating Retail Stores

GLOO Hyperstores
GLOO Hyperstore Queensbay Mall 2F-23A/25/26(A), Queensbay Mall, 100, Persiaran Bayan Indah 11900 Bayan Lepas, Pulau Pinang.
GLOO Hyperstore IOI Mall Damansara Lot 2F-78, 2nd Floor 2A, Persiaran Surian, Tropicana Indah, Kota Damansara, 47810 Petaling Jaya, Selangor.
GLOO Aeon Multimedia Department
GLOO Counter AEON Kinta City 1st Floor, AEON Kinta City, No 2, Jalan Teh Lean Swee, Off Jalan Sultan Azlan Shah Utara, 31400 Ipoh, Perak.
GLOO Counter AEON Taiping Ground Floor, AEON Taiping, Lot 8576 & 8577, Jalan Kamunting, 34000 Taiping, Perak.
iTworld Retail Outlets
iTworld @ Ipoh Parade Lot S39, Second Floor, Ipoh Parade, 105, Jalan Sultan Abdul Jalil, Greentown, 30450 Ipoh, Perak.
iTworld @ AEON Station 18 Lot F45, AEON Ipoh Station 18 Shopping Centre, No. 2 Susuran Stesen 18, Station 18, 31650 Ipoh Perak.
iTworld @ AEON Kinta City F42, First Floor, AEON Kinta City, Jalan Teh Lean Swee, Taman Ipoh Selatan 31400 Ipoh, Perak.
iTworld @ AEON Seri Manjung Lot F29, AEON Seri Manjung Shopping Centre, Pusat Perniagaan Manjung Point 3, 32040 Seri Manjung, Perak.
iTworld @ Starling Mall Lot G-002, Ground Floor, Starling Mall, No 6, Jalan SS 21/37, Damansara Utama 47400 Petaling Jaya, Selangor.
iTworld Rawang

Lot F35, First Floor, AEON Anggun Rawang Shopping Centre, 3 No. 1, Persiaran Anggun, 48000 Rawang, Selangor.
iTworld Cyberjaya G-7a Kanvas Retail @ Prima 15, Jalan Teknokrat 6, 63000 Cyberjaya, Selangor.
iTworld IOI Mall Damansara 2F-53, IOI Mall Damansara , No 2, Persiaran Surian, Tropicana Indah 47810, Petaling Jaya, Selangor.
iTworld Mid Valley LG-006, Mid Valley Megamall, Lingkaran Syed Putra, 59200, Kuala Lumpur.
iTworld Pavilion 5.76.00, 5th Floor, Pavilion Bukit Jalil. 2 Persiaran Jalil Utama, Bukit Jalil, 57000 Kuala Lumpur.
iTworld Digital Mall G-12A, Digital Mall, 2, Jalan 14/20, Seksyen 14 Petaling Jaya, 46100 Petaling Jaya, Selangor.
iTworld Sunshine Mall L3A-09, Level 3A, Sunshine Mall @ Sunshine Central, Jln Thean Tek, Bandar Baru Air Itam, 11500 Ayer Itam, Pulau Pinang.
iTworld @ KB Mall G33, G Floor, KB Mall, Jalan Hamzah, 15050 Kota Bharu, Kelantan.
SNS Network Headquarter & Office Branches
SNS Network HQ No.61, Jalan Sultan Nazrin Shah, 30250 Ipoh Perak.
SNS Network PJ Office C-11-2, Block C, 3 Two Square, Jalan 19/1, 46300 Petaling Jaya.
SNS Network Penang Office 72-1-58, Arena Curve, Jalan Mahsuri, Bandar Sunway Tunas, 11900 Bayan Lepas, Pulau Pinang.
SNS Network Sarawak Office Plot 38, Pines Square Block 2, Batu Kawah New Township, 93250 Kuching, Sarawak.
SNS Network Sabah Office Unit 8CF02C, 8th Floor, Block C, Kompleks Karamuning, 88300 Kota Kinabalu, Sabah

4.2 Participating Online Stores

GLOO Official Website: www.gloo.com.my/Intel-Mid-Year-Bonanza

iTworld Official Website: www.itworld.com.my/Intel-Mid-Year-Bonanza

4.3 Participating Brands

The Campaign is applicable only for selected participating Intel-powered laptop models from participating brands including but not limited to:

- Acer, ASUS, HP, Lenovo & MSI

SNS Network reserves the right to amend or modify the participating brand and model listings without prior notice.

4.4 Participating Processor Categories

The Campaign is applicable only for selected laptop models powered by:

- Intel® Core™ Ultra 5
- Intel® Core™ Ultra 7
- Intel® Core™ Ultra 9
- Intel® Core™ 5

- Intel® Core™ 7
- Intel® Core™ 9
- Intel® Core™ i5 (13th Gen & above)
- Intel® Core™ i7 (13th Gen & above)
- Intel® Core™ i9 (13th Gen & above)

4.5 Rights of Channel Participation

SNS Network reserves the right to amend, modify, add, remove, or replace any participating outlet, participating dealer, participating online store, participating model, or participating channel without prior notice.

5. How to Participate

5.1. Purchase any selected Eligible Intel-powered laptop model from participating retail stores, participating online stores, or authorised participating dealers during the Campaign Period.

5.2. Customers are required to submit their redemption request by scanning the official Campaign QR code or contacting SNS Network WhatsApp Careline Support via:

- WhatsApp Number: +6012 -978 7616
- Redemption Link: https://bit.ly/Intel_Mid-Year_Bonanza_Voucher_Redemption

5.3. Participants are required to submit the following information for verification purposes:

- Full Name
- Contact Number
- Email Address
- Purchase Invoice / Proof of Purchase
- Product Serial Number (if required)
- [INSERT ADDITIONAL SUPPORTING DOCUMENTS IF REQUIRED]

5.4. Participants are fully responsible for ensuring that all submitted information and supporting documents are accurate, complete, and valid.

5.5. Redemption is not immediate. Please allow up to fourteen (14) working days after the Campaign ends for successful verification and voucher issuance.

5.6. Incomplete, inaccurate, illegible, duplicated, manipulated, or suspicious submissions may be rejected without prior notice.

6. Voucher Entitlement Mechanism

6.1 Voucher Entitlement Table

Eligible Processor Category	Voucher Entitlement
Intel® Core™ Ultra 5 / Intel® Core™ 5 / Intel® Core™ i5 (13th Gen & above)	RM100 GLOO Voucher (Minimum Spend RM300)
Intel® Core™ Ultra 7 / Intel® Core™ 7 / Intel® Core™ i7 (13th Gen & above)	RM150 GLOO Voucher (Minimum Spend RM500)
Intel® Core™ Ultra 9 / Intel® Core™ 9 / Intel® Core™ i9 (13th Gen & above)	RM200 GLOO Voucher (Minimum Spend RM700)

6.2. Voucher entitlement shall only be issued upon successful verification by SNS Network.

6.3. Eligible purchases under a single receipt or multiple receipts may qualify for corresponding voucher entitlements subject to successful verification and compliance with all Campaign Terms & Conditions.

6.4. Minimum spend requirement shall apply upon next purchase redemption using the issued voucher.

6.5. Voucher codes shall be issued within fourteen (14) working days after the Campaign ends upon successful verification by SNS Network.

6.6. Voucher validity period shall commence valid until 31 July 2026.

6.7. Expired vouchers shall not be extended, replaced, revalidated, or compensated.

6.8. Vouchers are non-transferable, non-refundable, non-stackable, and are not exchangeable for cash, credit, or other items.

6.9. Only ONE (1) voucher may be used per transaction.

6.10. Any unused voucher balance shall be forfeited.

6.11 Voucher Usage Restriction

Issued voucher codes are redeemable only on: GLOO Official Website (www.gloo.com.my) & iTworld Official Website (www.itworld.com.my) unless otherwise stated by SNS Network.

6.12. Voucher Ownership

Voucher entitlement belongs solely to the verified end-user customer whose information matches the submitted proof of purchase and redemption records.

SNS Network reserves the right to reject any redemption request that does not match the verified purchaser information.

6.13. Additional voucher usage terms and conditions, redemption instructions, validity details, exclusions, participating products, and applicable mechanics may be specified within the official voucher issuance email issued by SNS Network via marketing@sns.com.my

Customers are responsible for reviewing the voucher details before usage. By redeeming or using the voucher, customers are deemed to have read, understood, and agreed to the voucher-specific terms and conditions stated in the email communication.

6.14. SNS Network reserves the right to reject any voucher usage transaction that does not comply with the voucher-specific terms and conditions stated within the voucher issuance email.

7. Gift Bundle Mechanism

7.1. Selected Eligible Products may be entitled to complimentary gift bundles subject to stock availability and while stocks last.

7.2. Bundle entitlement categories are determined based on the eligible laptop category purchased under this Campaign.

7.3 Gaming Bundle Eligibility

Gaming Bundle applies only to selected gaming laptop series including but not limited to:

- Acer Predator
- Acer Nitro
- ASUS ROG
- ASUS TUF Gaming
- HP OMEN
- HP Victus
- Lenovo LOQ
- Lenovo Legion
- MSI Katana
- MSI Cyborg

or other equivalent gaming series as determined by SNS Network.

7.4 Mainstream Bundle Eligibility

Mainstream Bundle applies only to selected mainstream laptop series including but not limited to:

- Acer Swift
- Acer Aspire
- ASUS Vivobook
- HP OmniBook
- Lenovo IdeaPad
- MSI Modern

or other equivalent mainstream series as determined by SNS Network.

7.5 Gift Bundle Entitlement

Gaming Bundle Worth RM267

- ASUS P309 TUF M3 Gen II Wired Gaming Mouse
- Aecooly Halo 01 Portable Handheld Fan
- Aukey EP-M4 Move Vibe True Wireless Earbuds

Mainstream Bundle Worth RM88

- Logitech B175 Wireless Mouse
- Aecooly Halo 01 Portable Handheld Fan

7.6. SNS Network reserves the right to replace any gift item with another item of equivalent value without prior notice.

7.7. Gifts are non-transferable, non-refundable, and are not exchangeable for cash or other products.

7.8. For in-store purchases, gift bundles must be redeemed immediately upon purchase.

7.9. Failure to collect the gift bundle during in-store purchase collection may result in forfeiture of the gift entitlement.

7.10. For online purchases, gift bundles may be delivered together with the purchased product or separately at SNS Network's discretion.

8. Fraud, Abuse & Disqualification

8.1. SNS Network reserves the right to reject, suspend, cancel, or disqualify any redemption or participant suspected of:

- Fraud
- Abuse
- Manipulation
- Duplicate submissions
- False information
- Forged documents
- Voucher misuse
- Violation of these Terms & Conditions

without prior notice.

8.2. Any attempt to manipulate the Campaign mechanics, falsify information, misuse vouchers, or exploit the Campaign shall result in immediate disqualification.

8.3. Any purchase that is subsequently cancelled, refunded, disputed, returned, exchanged, or found to be fraudulent shall automatically disqualify the redemption entitlement.

8.4. SNS Network reserves the right to request additional supporting documents or proof of purchase for further verification purposes at any time.

9. Declaration by Organiser

9.1. SNS Network and its related and associated companies shall not be liable for any loss, damage, delay, failed submissions, technical interruption, system failure, or inconvenience arising from participation in this Campaign.

9.2. SNS Network shall not be responsible for delayed voucher issuance caused by inaccurate participant information, incomplete submissions, courier delays, or technical issues outside its control.

9.3. Participation in this Campaign is at the participant's own risk.

10. Declaration by Participant

10.1. By participating in this Campaign, participants agree and consent to the collection, processing, and usage of their personal data for purposes related to:

- Campaign administration

- Verification
- Communication
- Redemption fulfilment
- Customer support purposes

10.2. Participants agree not to hold SNS Network liable for any claims arising from participation in the Campaign.

10.3. Personal data shall be handled in accordance with SNS Network's Privacy Notice available at:

www.sns.com.my/pdpanotice/

11. Rights of Organiser

11.1. SNS Network's decisions on all matters relating to the Campaign shall be final, conclusive, and binding.

11.2. SNS Network reserves the right to amend, modify, suspend, terminate, or cancel the Campaign and/or these Terms & Conditions without prior notice.

11.3. SNS Network reserves the right to disqualify any participant who breaches these Terms & Conditions or attempts to manipulate the Campaign mechanics.

11.4. SNS Network reserves the right to limit or reject redemption quantities suspected to involve reseller activities, commercial exploitation, or abnormal purchase behaviour.

12. Accuracy & Online Version Prevails

12.1. All information is correct at the time of publication.

12.2. In the event of any discrepancy between printed and online materials, the online version shall prevail over the printed version.

12.3. Trademark Ownership - All brand names, product names, trademarks, logos, and registered trademarks are the property of their respective owners.

12.4. Pricing & Specification Changes - Prices, product specifications, availability, promotional details, and participating products are based on information available at the time of publishing and are subject to change without prior notice.

12.5. Taxes & Government Charges - Prices quoted exclude applicable taxes, duties, levies, shipping charges, or government-imposed charges unless otherwise stated. Any applicable charges shall be borne by the customer.

12.6. Error & Inaccuracy Protection - While every reasonable effort is made to ensure the accuracy of pricing, product specifications, promotional information, and campaign details, inadvertent errors, inaccuracies, omissions, or technical discrepancies may occur. SNS Network reserves the right to reject, cancel, refuse, amend, or reverse any order, transaction, redemption, voucher entitlement, gift entitlement, or campaign participation arising from such errors, inaccuracies, omissions, stock unavailability, or technical issues without prior notice.