Next-Gen Powerhouse Promotion

RM100 Cash E-Voucher – Terms & Conditions

A. Campaign Period & Eligibility

1. The Next-Gen Powerhouse Promotion is valid from **11 November to 30 November 2026**, both dates inclusive.
2. Customers who purchase any INNO3D Graphics Card during the promotion period, whether as a standalone product or as part of a PC package, will be eligible to receive a complimentary **RM100 Cash E-Voucher**, subject to voucher availability and these Terms & Conditions.
3. **Each eligible customer is entitled to one (1) RM100 Cash E-Voucher throughout the entire promotion period**, regardless of the number of INNO3D Graphics Cards purchased or the number of separate transactions made. Repeat claims by the same customer are strictly prohibited.
4. The complimentary RM100 Cash E-Voucher will only be issued upon **full payment** of the qualifying INNO3D Graphics Card or PC package. Deposits, partial payments, instalment deposits, or outstanding balances do not qualify until full payment has been completed and verified.
5. Complimentary RM100 Cash E-Vouchers are available in limited quantities and will be issued on a first-come, first-served basis, while stocks last.
6. This promotion is exclusively available to end-user customers. Dealers, resellers, corporate purchasers, procurement representatives, and third-party intermediaries are not eligible to participate in or redeem vouchers under this promotion.
7. Employees of SNS Network (M) Sdn Bhd and its subsidiary brands are not eligible to receive or redeem the complimentary RM100 Cash E-Voucher.

B. Voucher Issuance & Verification

8. All RM100 Cash E-Voucher codes will be issued exclusively by the **SNS Network Marketing Team** to the respective retail team upon submission and successful verification of the customer's qualifying purchase invoice and required customer details.
9. The retail team is responsible for submitting accurate customer and purchase information to the SNS Network Marketing Team for verification before a voucher code can be issued. Voucher issuance is subject to successful validation of the qualifying purchase, full payment status, and the customer's eligibility.
10. SNS Network (M) Sdn Bhd reserves the right to verify customer details and purchase records to prevent duplicate claims. Customers who have previously received an RM100 Cash E-Voucher under this promotion will not be eligible for another voucher, even if subsequent purchases are made under separate transactions.
11. Only valid voucher codes issued and verified by the SNS Network Marketing Team will be accepted for redemption. Voucher codes obtained through unauthorized channels or without the required verification will not be recognized.

C. Voucher Validity & Redemption

12. The RM100 Cash E-Voucher is valid exclusively for **same-day redemption upon completion of the qualifying purchase and successful voucher issuance**, within the promotion period of 11 to 30 November 2026.

13. Customers must fully utilize the RM100 Cash E-Voucher **on the same calendar day as their qualifying INNO3D Graphics Card or PC package purchase**. Any unredeemed voucher will automatically expire at the end of that day. No extensions, postponements, or carry-forward of voucher validity will be permitted.

14. The RM100 Cash E-Voucher is applicable exclusively towards the purchase of accessories at their original Suggested Retail Price (SRP). The voucher cannot be applied towards discounted or promotional prices.

15. Voucher redemption is valid exclusively at the following GLOO Hyperstores owned and operated by SNS Network (M) Sdn Bhd:

- **GLOO Hyperstore, Queensbay Mall**, Penang
- **GLOO Hyperstore, IOI Mall Damansara**, Selangor
- **GLOO Hyperstore, AEON Mall Ipoh Station 18**, Perak

16. Customers must present a valid RM100 Cash E-Voucher code together with their qualifying purchase invoice or receipt for verification at the point of redemption. Redemption is subject to successful verification by the retail team.

17. Each RM100 Cash E-Voucher is valid for **one-time redemption in a single accessories purchase transaction only**. Only one (1) voucher may be redeemed per transaction, and the voucher must be redeemed separately from the original qualifying graphics card or PC package purchase.

18. Partial redemption, multiple redemptions, and reservations of merchandise are not permitted.

19. If the total eligible accessories purchase amount exceeds RM100, the customer must pay the remaining balance using an accepted payment method.

20. If the total eligible accessories purchase amount is less than RM100, any unused voucher balance will be forfeited. No cash refund, credit, or replacement voucher will be provided.

21. The RM100 Cash E-Voucher is non-transferable, non-refundable, non-exchangeable for cash or any other form of credit, and cannot be combined or stacked with other vouchers, discounts, or promotional offers.

D. Returns, Cancellations & Verification

22. If a qualifying INNO3D Graphics Card or PC package purchase is cancelled or refunded, any unredeemed complimentary RM100 Cash E-Voucher issued in connection with that purchase will be voided.

23. In the event of a cancellation or refund of a qualifying INNO3D Graphics Card or PC package purchase after the complimentary RM100 Cash E-Voucher has been redeemed, SNS Network

(M) Sdn Bhd reserves the right to recover the redeemed voucher value of up to RM100, subject to applicable consumer protection laws.

24. SNS Network (M) Sdn Bhd reserves the right to reject any voucher redemption involving invalid, expired, duplicated, altered, previously redeemed, or fraudulently obtained voucher codes.

E. General Terms & Conditions

25. This promotion and all voucher redemptions are subject to eligible product availability and compliance with these Terms & Conditions.
26. SNS Network (M) Sdn Bhd reserves the right to amend, suspend, or terminate this promotion or its Terms & Conditions where reasonably necessary, subject to applicable laws. Any material changes will be communicated through appropriate channels where reasonably practicable.
27. Other applicable terms and conditions may apply.