

## PERSONAL DATA PROTECTION ACT NOTICE

In compliance with the Personal Data Protection Act 2010 (“the Act”) and its regulations, this notice is issued to all interested parties. This Notice will inform you of your rights with regards to your personal data that has been and/ or will be, collected and processed by us.

<p><b>1. Collection and Processing of Personal Data</b> We have collected and will collect your personal data to be processed by us and/ or on your behalf in the course of your present or future dealings with SNS Network Sdn Bhd (512056-K), its subsidiary(ies), its associated company(ies) (“we”, “our”, “us” or “Company”). Your personal data enables us to achieve the Purpose in Clause 3 herein that is in connection with our business.</p> <p><b>2. Description of Personal Data</b> The personal data that you may provide includes but is not limited to:-</p> <ul style="list-style-type: none"><li>• Name;</li><li>• National Registration Identity Card Number (NRIC number.);</li><li>• Gender;</li><li>• Home address;</li><li>• Email address;</li><li>• Home phone number.;</li><li>• Mobile phone number.;</li><li>• Alternate mobile phone number.;</li><li>• Passport number;</li><li>• Social media account names;</li><li>• Purchase history;</li><li>• Service history;</li><li>• Payment information including credit and debit card numbers.</li></ul> <p><b>3. Purpose</b> We will use your personal data for the following purposes, including but not limited to:-</p> <p><b>a. Products &amp; Services</b></p> <ul style="list-style-type: none"><li>• For performance of any agreements entered into between us to purchase our products and/or delivery of our services, whether present or future, verifying your identity as our customer, processing your request for any repair and support services, and delivery of our products to you (if applicable);</li><li>• Communication with you and delivery of information including, e-mail, telephone call, text message, online social media and other telecommunication means in relation to our products and services, or in respond to your feedback and enquiries to our products and services;</li><li>• Processing of your payments under the agreement, including collection of outstanding payments from you;</li><li>• Delivery of any form, notice or other documents to you;</li><li>• Customer relationship management procedures as we deem fit and necessary;</li><li>• Necessary performance of our obligations that are incidental, ancillary or in furtherance to the purchase of our products and/or delivery of our services;</li></ul> <p><b>b. Internal Record &amp; Marketing</b></p> <ul style="list-style-type: none"><li>• Marketing of our products and services, whether present or future, including issuance of vouchers, schemes, and/or programs which are beneficial to you;</li><li>• Internal record keeping, including for the purpose of administration, auditing, data analysis, research, benchmarking and/or statistical analysis;</li><li>• Processing of any of your applications, requests, enquiries, and/or participation, in any of our activities, contests whether online or offline, deals, events, marketing campaign, promotions, polls, surveys, training programs;</li><li>• Verification of your identity as a winner of any of our contests or deals;</li><li>• Processing of your registration of interest in engaging our services;</li></ul>	<p><b>c. Legal Compliance</b></p> <ul style="list-style-type: none"><li>• Prevention, hindrance and/or reporting of any crime including fraud, bribery and/or money laundering;</li><li>• Compliance with any legal and/or regulatory requirements relating to the provision of our products and services; and</li><li>• For disclosure under the requirements of any applicable laws, regulations, directions, court orders, orders, by-laws, guidelines, circulars, codes applicable to us or any subsidiary, associated, related companies of our group of companies.</li></ul> <p><b>4. Sources</b> We may obtain your personal data from the following sources including but not limited to:-</p> <ul style="list-style-type: none"><li>• the forms which you have filled up, including registration forms, application forms, contest forms, participation forms, products services forms or customer checklists, signing up forms and other forms, whether online or offline and enquiries that are made to our Customer Relations department.</li><li>• name cards or business cards that you have given or delivered to us; and/or</li><li>• any identity materials that you have distributed and/or business directory and listing that you have subscribed to.</li></ul> <p><b>5. Class of Third Parties</b> You hereby consent and authorize us to disclose your personal data to the following categories of third parties:</p> <ul style="list-style-type: none"><li>• any associated, subsidiary or related companies to the Company;</li><li>• our employees, agents, partners, representatives and/or service providers,</li><li>• our business partners including business affiliates or merchants that provide or deal in general with our services or products;</li><li>• our auditors, business consultants, accountants, lawyers or other professional advisers and/or consultants as we deem necessary and appropriate; and</li><li>• any person to whom we are compelled to or required under law or in response to a local, state or federal authority, industry regulator, enforcement agency, statutory authority, courts of law, tribunals, arbitration centres, commissions, councils or associations legally authorized by law</li></ul> <p><b>6. Your Obligations</b> It is necessary for us to collect and to retain your personal data. It is also obligatory for you to supply your personal data to us in the most accurate manner. If you do not provide us with your personal data, we shall be unable to process your personal data on your behalf, for the Purpose stated in clause 3 herein, or effectively render our services to you. All relationships created or to be created between us shall then be terminated and cease to be in effect immediately.</p> <p><b>7. Your Rights</b></p> <p><b>a. Right to request access to personal data</b> Subject to our rights of refusal under the Act, you are entitled to request access to your personal data that is processed by us with reasonable notice.</p> <p><b>b. Right to request correction of personal data</b> Subject to our rights of refusal under the Act, you are entitled to request the correction of your personal data that is held by that is inaccurate, incomplete or out-of-date with reasonable notice.</p> <p><b>c. Rights to limit processing of your personal data</b> You are entitled to limit our processing of your personal data by expressly withdrawing in full your consent given previously including for us to send any advertising and marketing materials or for direct marketing purposes subject to any applicable legal restrictions, contractual conditions and within a reasonable time period.</p>
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By publishing this policy in this website, we shall deem our customers have already been notified.

If you do not consent or subsequently intend to withdraw your consent to the processing (including transferring and disclosing) of your personal data, SNS NETWORK SDN BHD (512056-K) shall be unable to fulfill whatever obligations owed to you, contact you or to provide assistance to you in respect of the purposes as listed above as well as any purpose related to the purposes as listed above.

You may access and update your personal data by writing to:-

Email	: sales@sns.com.my
Phone No.	: 05- 2424 616
Fax No.	: 05- 2434 389
Address	: SNS Network (M) Sdn. Bhd. (512056-K) No. 61, Jalan Sultan Nazrin Shah, 30250 Ipoh, Perak.